

Terms and Conditions:

Payment: a. The price of the product or service will be NovaTech IT's quoted price. Payment by credit card is available. We accept Visa, American Express & Mastercard. Credit card payment will attract additional fee of 2.4% on invoice price. The intention to pay by credit card must be made known at the time of invoice. b. If Customer fails to make payment after demand for payment by NovaTech IT, all amount owing by Customer to NovaTech IT will immediately become due and payable together with legal costs. c. NovaTech IT may, in its sole discretion suspend the provisioning of credit to Customer until all amounts owing are paid for in full. d. Customer will be liable to pay interest on any overdue amount at the monthly rate of 7%.

Interest will accrue daily from the date payment become overdue until NovaTech IT has received payment of the overdue amount, together with any interest accrued.

Title and risk: a. Products supplied by NovaTech IT will be at Customer's risk immediately upon delivery of the product to the Customer. b. Products supplied on this invoice remain the absolute property of NovaTech IT until payment is received in full.

Orders: All orders for products or services placed by Customer: a. NovaTech IT may reject any order placed by Customer if there is an insufficient supply of Products which prevents NovaTech IT from being able to fulfil such orders. b. NovaTech IT will

not be bound by any terms attached to Customer's order and, unless those terms are expressly agreed to in writing by an authorised representative of NovaTech IT, Customer agrees that those terms are hereby excluded.

Delivery: Delivery times advise to Customer are estimates only and NovaTech IT will not be liable for any loss, damage or delay suffered or incurred by Customer or its customers arising from late or non-delivery of the products. NovaTech IT may make part deliveries of any orders.

Warranty: Products are covered by manufacturer's warranty. To the extent permitted by law, NovaTech IT's entire responsibility with respect to warranties for the products is to pass on to Customer the benefits of any such warranties. Any physical damage may void warranty.

Returns: A 20% restocking fee may apply to any items returned for refund or exchange. All returned goods must be in pristine condition. All software and licenses are not returnable. NovaTech IT will not be liable for any damage or defects in the

products that have been caused by the improper storage, transport, use, installation, maintenance done by third party or Customer.

Liability: To the extent permitted by law, NovaTech IT will not be liable to Customer or any other person under any circumstances for any loss of use, profit, revenue, interest, goodwill or data, incurred by Customer, whether such liability arises

directly or indirectly as result of: negligence, omission or wilful misconduct of NovaTech IT or its employees, contractors or agents.

General: NovaTech IT may amend these Terms at any time, with giving Customer notice by mail, e-mail or by posting a notice on NovaTech IT's public web site. By placing orders with NovaTech IT Customer accepts the revised Terms and Conditions.

Partners: If goods are re-sold by our partners (service providers) to their respective clients and not paid for with in within 60 days, Novatech reserves right to invoice partner's client directly and recover full cost along with late payment fees, interest and legal cost associated (if any).